MP3 Music & Video Player

User Guide

MP416-1

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Notice for USA

- "Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment."

- "NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help. "

Introduction

Congratulations on purchasing the Slick mp3 Music & Video Player.

Before using the player, read this manual thoroughly and keep it for future reference.

This manual contains important safety information and correct operation instructions. Read the manual carefully before you use the player in order to avoid any confusion.

Copyright Information

Trademarks and trade names used in this instruction manual are owned by their respective companies or organizations.

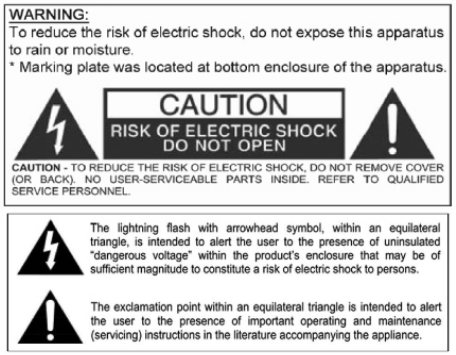
Unauthorized duplication of any recordings whether downloaded from the internet or made from audio CDs is a violation of copyright laws and international treaties.

The making of unauthorized copies of copy-protected material, may be an infringement of copyrights and constitute a criminal offence. This equipment should not be used for such purposes.

Important Safety Precautions

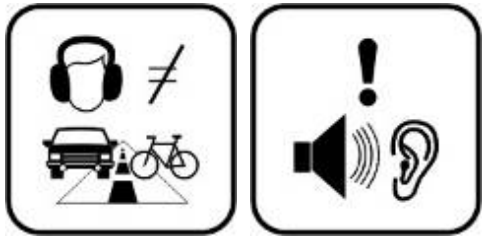
Always follow these basic safety precautions when using your player. This will reduce the risk of product damage and personal injury.

- Do not disassemble, repair or modify the player by yourself. Refer servicing to qualified personnel.
- This device contains a built- in battery, do not dispose of in fire.
- In the event that the battery is leaking, do not handle the device with your bare hands. Contact the service center for help since the liquid may remain in the player. If your body or clothes had contact with the battery liquid, wash it off thoroughly with water. Also, if some liquid gets into your eyes, do not rub your eyes but immediately wash them with clean water, and consult a doctor.
- Keep the player away from direct sunlight and any direct heat source.
- Do not expose the unit to rain or moisture.
- Do not use the player in dry environments to avoid static.
- Never apply heavy impact on the player, or place it on a magnet.
- Route the USB cable so that people and pets are not likely to trip over it.
- Disconnect the USB cable from the computer when you do not use the player for a long time.
- Clean only with a dry cloth. Make sure the player is turned off before cleaning. Do not use a liquid cleanser.
- Be sure to back up your files. We will not be liable for the loss of data due to improper operation, repair or other causes.


WARNING:
To reduce the risk of electric shock, do not expose this apparatus to rain or moisture.
* Marking plate was located at bottom enclosure of the apparatus.
CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN
CAUTION - TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER TO QUALIFIED SERVICE PERSONNEL.
The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.
The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

Precautions in using the earphones

- Do not use the earphones while driving an automobile or riding a bicycle. It is dangerous, and against the law. To avoid an accident, do not turn up the volume of the earphones too high while walking.
- It is not recommended that you use the earphones at a high volume for an extended time, as this may cause hearing damage.

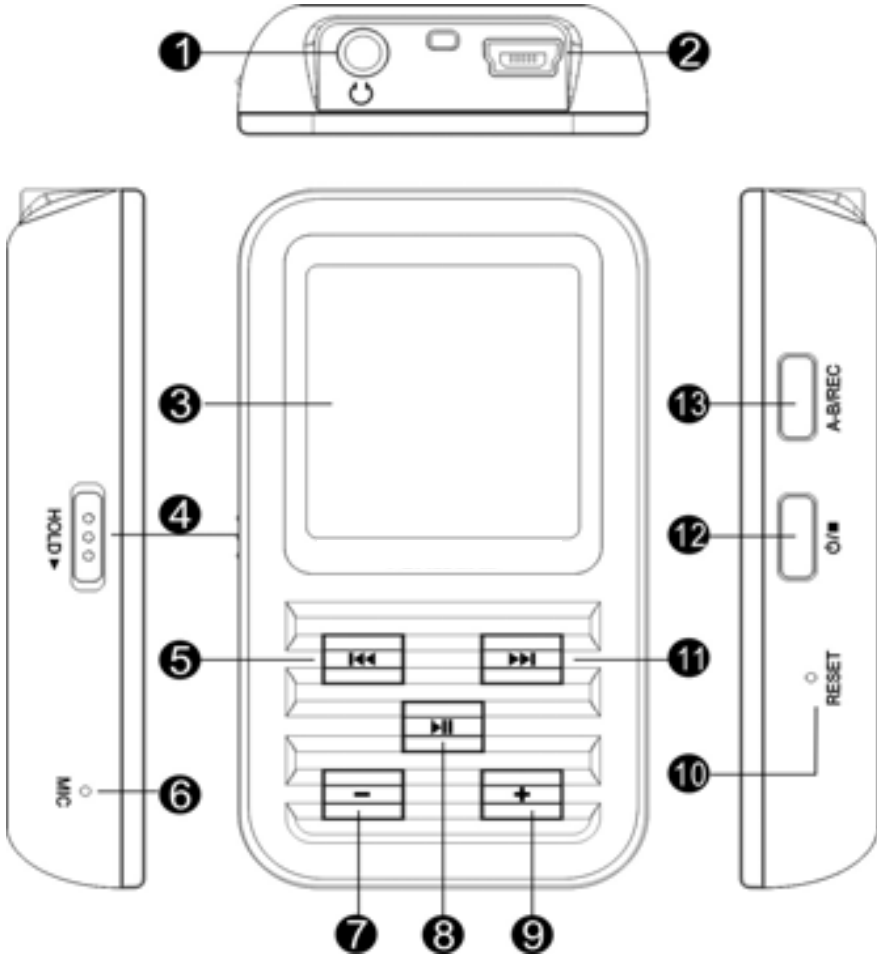


Features

- Full color display
- Built-in rechargeable Li-polymer battery
- USB 2.0 high speed transfers
- Supports playback of MP3, WMA music files
- Supports multiple equalizer (EQ) and 3D sound effects
- Supports multiple playback mode: section repeat, file repeat, folder repeat and random
- Supports the basic information of titles, artists and albums of music files(ID3 tag) or lyrics synchronization show while music is playing
- Supports browse of JPG and BMP picture files
- Supports converted MTV video format (Video converter included)
- Supports browse of e-book in TXT format
- Supports Voice recording via the built-in microphone
- Multiple language user interface

Location of Controls

1. Earphone jack
2. USB cable connection port
3. Display screen
4. Hold switch
5. [⏮] Previous, Fast Rewind
6. Microphone
7. [−] Volume down
8. [⏯] Enter main menu, Play/Pause, Confirm
9. [✚] Volume up
10. RESET hole
11. [⏭] Next, Fast Forward
12. [⏻/■] Power on/off; Stop; Open sub-menu; Return to previous menu.
13. [**A-B/REC**]



Connecting to a computer

System requirements

You computer system must meet the following specifications:

- Pentium 200MHz or above
- Microsoft Windows 98SE/2000/ME/XP/Vista
- 120MB of available hard disk space
- USB port supported
- CD-ROM drive

Installing the drive for windows 98 SE

If your computer is running Windows ME/2000/XP/Vista, **DO NOT INSTALL THIS DRIVER**.

If your computer is running Windows 98 SE, you must install the driver provided on the CD before connecting the player to your computer.

1. Insert the installation CD into the CD-ROM driver.
2. Click on "Support".
3. Execute the " **USB Disk Win98 Driver Version xxx.exe**" file in the CD and follow the instructions in the window to complete the installation.
4. Restart the computer

Note: *Make sure the player is disconnected from the computer when installing the drive.*

Connecting the player to a computer

Files can be transferred directly into the player using the USB data cable. Make sure your computer is powered on. Below is the procedure of connecting the player to a computer:

1. Plug the larger USB connector of the USB cable into the USB port on the computer.
2. Plug the other end (small) of the USB cable to the player.
3. The computer system detects “New hardware” and starts to install the driver automatically. Wait for the system to finish the installation. When it has finished, " Slick MP3” will be created in “My Computer”.

Transfer music and pictures

To download files such as music, pictures, or text from your computer, perform the following steps:

1. Open Windows Explorer or My Computer, and locate “Slick MP3”
2. Select the files on your computer and simply move it into “Slick MP3” in the usual way (drag-and-drop, copy-and-paste). After copying is completed, the data will be available on the MP3 player.

Note: *Please do not disconnect the USB cable during loading, it may cause malfunction of the player and the files.*

*We recommend using **Windows Media Player** to organize and transfer music and pictures to your player. For more information regarding **Windows Media Player**, please refer to the **Quick Start Guide**.*

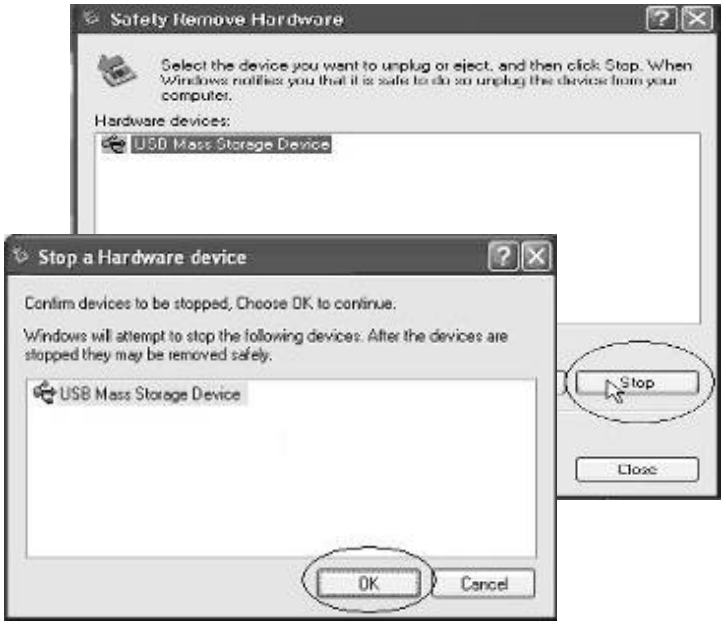
Disconnecting the USB cable

After completing the file transfer, please disconnect the USB cable the following way:

1 Double click the green arrow “Safely Remove Hardware” in the taskbar on the bottom right of the window.

2 Select “USB Device” and click “Stop”.

3 When the “Stop a Hardware device” appears, click “OK” to disconnect the USB mass storage device. Then you can unplug the player safely.


Safety Remove Hardware
Select the device you want to unplug or eject, and then click Stop. When Windows notifies you that it is safe to do so unplug the device from your computer.
Hardware devices:
USB Mass Storage Device
Stop
Close
Stop a Hardware device
Confirm devices to be stopped, Choose OK to continue.
Windows will attempt to stop the following devices. After the devices are stopped they may be removed safely.
USB Mass Storage Device
OK
Cancel

Charging the battery

The battery of the player charges automatically when the player is connected to the computer. ***Note:*** *The computer must be turned on.*

The battery of the player is 80-percent charged in about two hours, and fully charged in about four hours. If you charge the player while loading files, it may take longer.

Indicates that the battery is full.

Indicates low battery, and the player should be recharged as soon as possible.

Important:

- Fully charge the player before using it for the first time.
- Charge the player right away when the “Low battery” message is displayed.
- Do not over charge or discharge the player. Over charging or discharging will shorten the battery life.
- The battery could be over discharged if the player is not used for a long time (over three months). To avoid over discharge, fully charge the player every two or three months and always keep the voltage of the battery above 50%.

Basic Operation

Turning on/off

- To turn on the player, press and hold the [⏻/■] button for two seconds.
- To turn off the player, press and hold the [⏻/■] button for two seconds.

Adjusting the volume

Press the [✚] button to increase the volume. Press the [━] button to decrease the volume.

Resetting the player

If a malfunction of the player occurs, take a metal pin, e.g. the end of a paper clip, and press it into the RESET hole to re-initialize the system of your player.

Hold function

The hold function can help you lock all buttons to avoid accidental player operation.

- To lock all buttons of the MP3 player, slide the **HOLD** switch in the direction of the arrow. All buttons are disabled.
- To deactivate the lock function, slide back the **HOLD** switch.

Selecting main menu or mode

To access the Main Menu, press and hold the [▶II] button for approx. 1 second. Use the [⏮] or [⏭] button to select an item and press the [▶II] button to confirm your selection. All available options are listed in the Menu table (Next page).

Music	Music playback	
Photo	Photo playback	
Movie	Video playback	
Voice	Voice playback	
Mic. Record	Voice recording	
E-Book	Text view	
Settings	Language	English | German | Italian | Spanish | French | Dutch | Portuguese
	Play Mode	Normal | Repeat One | Repeat All | Random & Repeat
	Record Settings	8000Hz | 11025Hz | 16000Hz | 22050Hz | 32000Hz | 44100Hz
	Contrast	
	Timer Off	Stop off: 15s | 30s | 1m | 2m | 5m | 10m | 30m | Disable
		Sleep Off: 10m | 15m| 30m | 60m | 90m | 2h | 3h | Disable
		Backlight Off: 1m | 5m| 10m | 30m | 60m | Always on
	Reset	Yes | No
Delete	Delete files and folders	
About	Software version, total and free memory of the player	

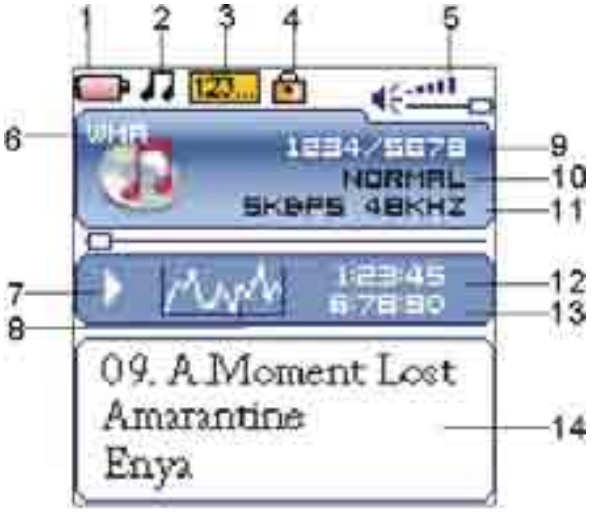
Listening to Music - Refer to the Quick Start Guide for information regarding Windows Media Player

Turning on and playing

1. Make sure that the battery is charged, and that your earphones are properly connected.
2. Press and hold the [⏻/■] button to turn on the player. The display lights up and the MP3 player enters the Main menu with the Music option selected by default.
3. Press the [▶II] button to enter the Music mode.
4. Press the [▶II] button to start playing the music.

Display

1. Remaining battery power indicator
2. Music indicator
3. Repeat mode indicator
4. Key locked indicator
5. Volume indicator
6. Music format
7. Play/Pause/Stop/Fast forward/backward
8. Audio frequency
9. Current track / Total track number
10. EQ mode indicator
11. Sample rate
12. Elapsed time of current track
13. Total time of current track
14. Music name/ID3 tag/lyrics



Pausing playback

While a song is playing, press the [▶II] button to pause the playback. To resume the playback, press the [▶II] button once again.

Skipping tracks

- Press the [⏮] button to skip to the previous track.
- Press the [⏭] button to skip to the next track.

Searching backward or forward within a track

- Press and hold the [⏮] button to search backward within a track.
- Press and hold the [⏭] button to search forward within a track.
- Once you release the pressed button, the file will be played back from the searched point.

A-B function

A desired section of a track can be played back repeatedly by using the A-B function.

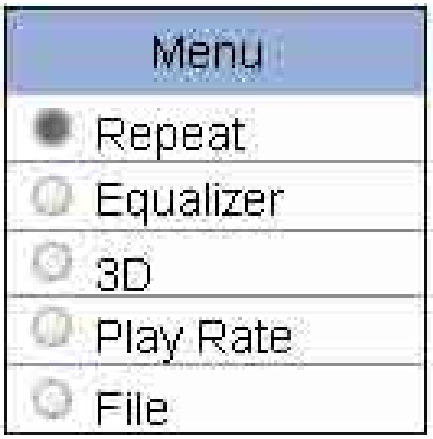
- While a track is playing, press the [**A-B/REC**] button to set the beginning point of the section. The icon is displayed.
- Press the [**A-B/REC**] button again to set the ending point of the section. The icon is displayed and the selected section starts playing back repeatedly.
- To cancel the A-B repeat playback and return to the normal playback, press the [**A-B/REC**] button again.

Note: *The A-B repeat function can only be used within the same track.*

Using the music menu

The music menu allows you to manage all factors of listening, such as repeating tracks, selecting equalizers, and so on.

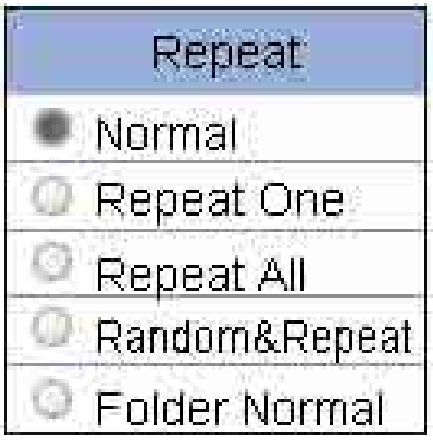
Note: *After finishing the music setting, press the [⏻/■] button to exit the music setting menu.*



To set play mode

The play mode setting enables you to select a play mode to enjoy the music in a desired order.

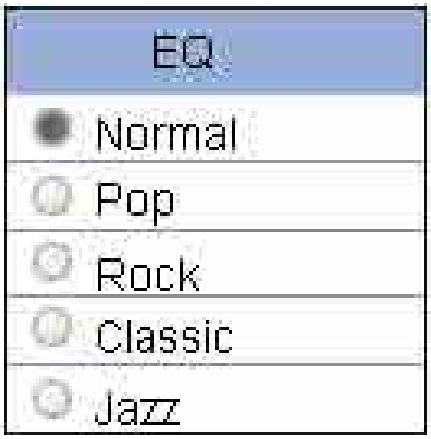
1. Press the [⏻/■] button while listening to music. The music menu appears on the screen.
2. Press the [⏮] or [⏭] button to select **Repeat**, and press the [▶II] button. The Repeat mode menu appears on the screen.
3. Press the [⏮] or [⏭] button to select the desired mode as below and press the [▶II] button to confirm and exit.
   - **Normal:** Play all saved music files in order once.
   - **Repeat One:** Play the current or selected file repeatedly.
   - **Repeat All:** Play all the music files in order repeatedly.
   - **Random &Repeat All:** Play all the files in random repeatedly.
   - **Folder Normal:** Play all the files in the current folder in order once.
   - **Folder Repeat:** Play all the files in the current folder repeatedly.
   - **Folder Random:** Play all the files in the current folder in random.



To set the equalizer

The equalizer setting enables you to select an equalizer from the six preset equalizer settings to suit the type of audio output or customize your personal equalizer effect.

1. Press the [⏻/■] button while listening to music. The music menu appears on the screen.
2. Use the [⏮] or [⏭] button to select **Equalizer**, and press the [▶II] button. The equalizer menu appears on the screen.
3. Use the [⏮] or [⏭] button to select the desired equalizer option: **Normal, Pop, Rock, Classic, Jazz** and **Ultra Bass**. Press the [▶II] button to confirm and exit.



To customize the EQ, select **Custom,** and press the [▶II] button. The Custom EQ menu appears on the screen.

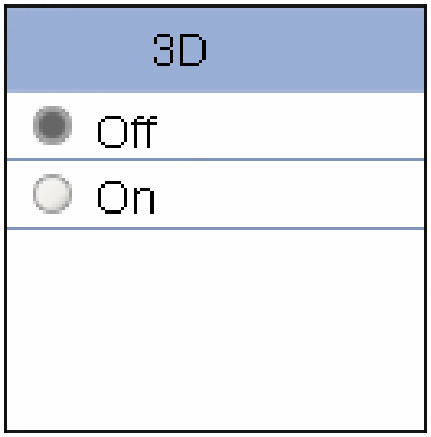
Press the [⏮] or [⏭] button to navigate between value bars.

Use the [✚] or [−] button to adjust the value and press the [▶II] button to confirm.

After completing the setting, press the [⏻/■] button to exit.

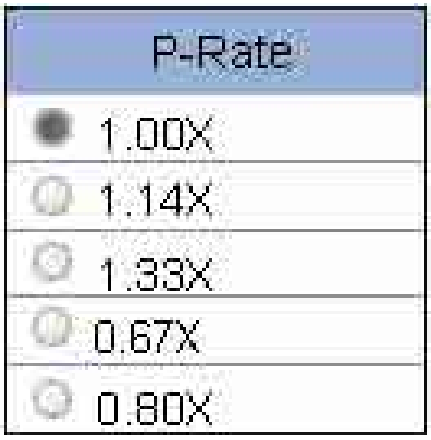
To set 3D effect

1. Press the [⏻/■] button while listening to music. The music menu appears on the screen.
2. Use the [⏮] or [⏭] button to select **3D**, and press the [▶II] button. The 3D menu appears on the screen.
3. Use the [⏮] or [⏭] button to select **On** or **Off**. Press the [▶II]] button to confirm and exit.



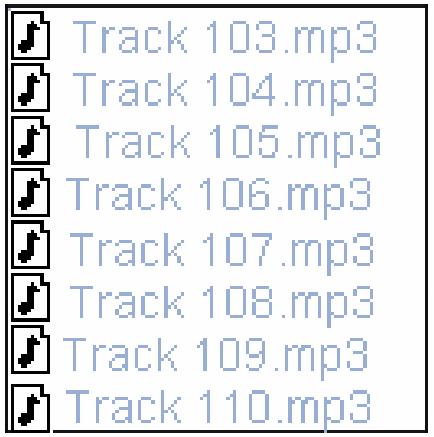
To set play rate

1. Press the [⏻/■] button while listening to music. The music menu appears on the screen.
2. Use the [⏮] or [⏭] button to select **Play Rate**, and press the [▶II] button. The play rate menu appears on the screen.
3. Use the [⏮] or [⏭] button to select a play rate from **1.00X, 1.14X, 1.33X, 0.67X** and **0.80X**. Press the [▶II] button to confirm and exit.



To navigate music files

1. Press the [⏻/■] button while listening to music. The music menu appears on the screen
2. Use the [⏮] or [⏭] button to select **File**, and press the [▶II] button. The music file list appears on the screen.
3. Use the [⏮] or [⏭] button to select a folder or file and press the [▶II] button to open the folder or play the selected file.



Displaying lyric synchronously

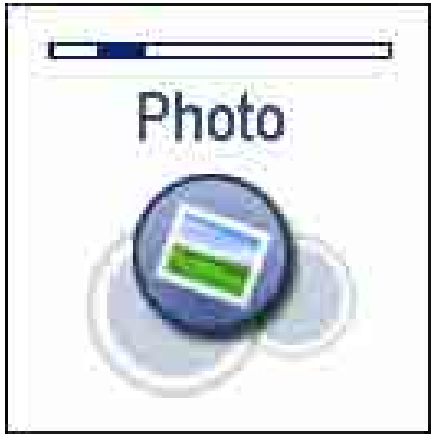
This player supports lyrics display while playing the music. Only the lyrics in LRC format can be displayed. To add lyrics to the music, perform the following steps:

1. Choose an MP3/WMA file, for example “love music. Mp3”.
2. Download the corresponding lyrics with extension “.lrc” from the Internet.
3. Rename the lyrics file. Make sure that the lyrics filename is the same as the music file name. For example “love music.lrc”
4. Copy both files into the same folder on the player.
5. Start playback of the music file. The lyrics will be displayed on the screen synchronously while the music is being played.

Viewing Pictures

This player supports the playback of pictures in formats of JPG and BMP.

1. Press and hold the [▶II] button to enter the main menu.
2. Use the [⏮] or [⏭] button to select **Photo** and press the [▶II] button. The picture menu appears on the screen.
3. Use the [⏮] or [⏭] button to select either **Manual**, **Slide Show**, or **Thumbnail,** and press the [▶II] button to view your pictures.
   - **Manual:** To view pictures manually. Use the [⏮] or [⏭] button to display the previous or next picture.
   - **Slide Show**: To play a slide show of all the pictures on the player.
   - **Thumbnail:** To view pictures in thumbnails. Up to four pictures are displayed on the screen at a time. Use the [⏮] or [⏭] button to navigate between pictures and press the [▶II] button to view the selected picture in full screen.
4. Press the [⏻/■] button to exit the picture view mode return to the previous menu.



Manual mode

Thumbnail mode

Watching Videos

This player supports the playback of converted videos in MTV format.

1. Press and hold the [▶II] button to enter the main menu.
2. Use the [⏮] or [⏭] button to select **Movie** and press the [▶II] button. The first video will appear on the screen.
3. Use the [⏮] or [⏭] button to select a video and press the [▶II] button to play the selected video.

Stop mode

Play mode

Pausing playback

While a video is playing, press the [▶II] button to pause the playback.

To resume the playback, press the [▶II] button once again.

Press the [⏻/■] button to stop playback.

Skipping video files

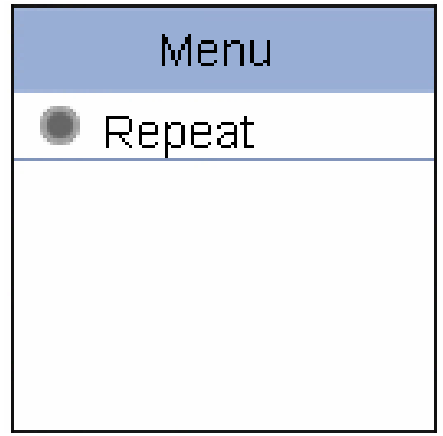
Press the [⏮] or [⏭] button to skip to the previous or next video file.

Searching backward or forward

Press and hold the [⏮] or [⏭] button to search backward or forward within a video file.

Setting video repeat mode

You may select a mode to enjoy the movie in a desired order.



1. Press the [⏻/■] button to stop the playback.
2. Press the [⏻/■] button again to open the video menu, and select **Repeat** and press the [▶II] button.
3. Use the [⏮] or [⏭] button to select the desired mode as below and press the [▶II] button to confirm.
   - **Normal:** Play all saved files in order once.
   - **Repeat One:** Play the current or selected file repeatedly.
   - **Repeat All:** Play all the files in order repeatedly.
   - **Random & Repeat:** Play all the files in random repeatedly.
4. Press the [⏻/■] button to exit the video sub-menu.

Recording Voice

In **Mic.Record** mode, you can activate the voice recording with integrated microphone. You also can directly press and hold [**A-B/REC**] button to start recording in Music or Voice mode.

1. Press and hold the [▶II] button to enter the main menu.
2. Use the [⏮] or [⏭] button to select **Mic.Record** and press the [▶II] button. The recording screen appears and the player starts recording.
3. To pause the recording, press the [▶II] button. To resume the recording, press the [▶II] button again.
4. To save recording and return to main menu, press the [⏻/■] button. The player will go to the Voice playback interface.

   The recorded files are saved in the MICIN.DIR folder of the MP3 player as WAV files (format: MIC0000X.WAV) and can be listened to in the **Voice** mode.
5. Press the [▶II] button to start playing the recorded files or press and hold the [▶II] button to exit the voice mode.

Note: *Voice recording is automatically stopped when the memory of the player is full or the battery power is no longer sufficient. Data that has been already recorded is automatically saved.*

Listening to Recordings

All recordings can be played in the voice mode.

1. Press and hold the [▶II] button to enter the main menu.
2. Use the [⏮] or [⏭] button to select **Voice** and press the [▶II] button. The screen displays the voice mode.
3. Press the [▶II] button to play the recorded files.

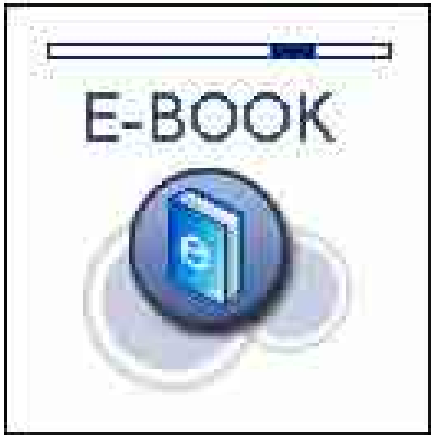
File selected, file searched, and playback function in the Voice mode correspond to the functions in the Music mode.

Note: *To exit the **Voice** mode, press and hold the [▶II] button to return to the main menu.*

Reading E-book

This player only supports the playback of files in TXT format. Other formats must be saved as TXT format before transfer.

1. Press and hold the [▶II] button to enter the main menu.
2. Use the [⏮] or [⏭] button to select **E-BOOK** and press the [▶II] button.
3. Use the [⏮] or [⏭] button to select a folder or file and press the [▶II] button to open the folder or view the selected file.



Moving to previous/next page

- Press the [⏮] button to move to the previous page.
- Press the [⏭] button to move to the next page.

Skipping to the next page automatically

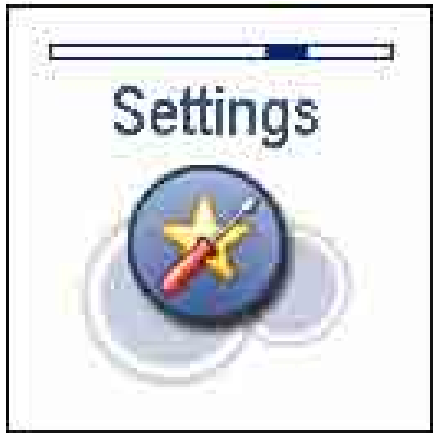
- Press the [▶II] button while viewing the text. The player will skip to the next page after a short time automatically until reaching the last page. Press the [▶II] button to stop the automatic skipping.

Note:

- *To return to the E-book list, press the [⏻/■] button.*
- *The last page you read is saved as a bookmark automatically when you exit the E-book mode. The bookmark page will be displayed on the screen when you switch to E-BOOK mode next time.*

Settings

The unit settings can be customized by accessing the Settings Menu. The Settings Menu consists of several items where various functions can be selected concerning language, play mode, recording, contrast, time off , storage, reset, etc.



Navigating the settings menu

This section describes how to access and change various features through the MP3 player settings menu.

1. Press and hold the [▶II] button to open the main menu.
2. Select **Settings** using the [⏮] or [⏭] button and press the [▶II] button to open the sub-menu.
3. To select a submenu, press the [⏮] or [⏭] button.
4. To enter a submenu, press the [▶II] button.
5. To save an option, press the [⏮] or [⏭] button to select the option and press the [▶II] button to confirm.
6. To return to the previous directory, press the [⏻/■] button.

Setting language

- Select a desired menu language.

Setting play mode

- Select the repeat mode for music, voice, and movie playback.

  Normal: Play all saved files in order once.

  Repeat One: Play the current or selected file repeatedly.

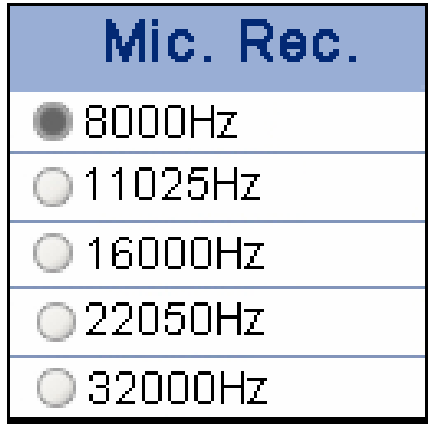
  Repeat All: Play all the files in order repeatedly.

  Random & Repeat: Play all the files in random repeatedly.

Setting record quality

- Set the microphone recording quality.

Note: *A higher frequency means higher quality recordings, however the recordable time will shorten.*



Setting contrast

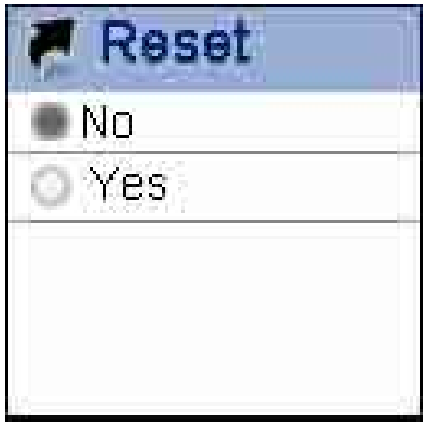
- Adjust the contrast of the screen display.

Setting time off

- **Stop Off:** To set the shutdown time. The player will turn off automatically, if not used during the set time.
- **Sleep Off:** To set the sleep time. The player will turn off automatically after the set time.

  Backlight Off: To set the LCD off time. The backlight will turn off automatically if no button is pressed during the set time.

Reset settings

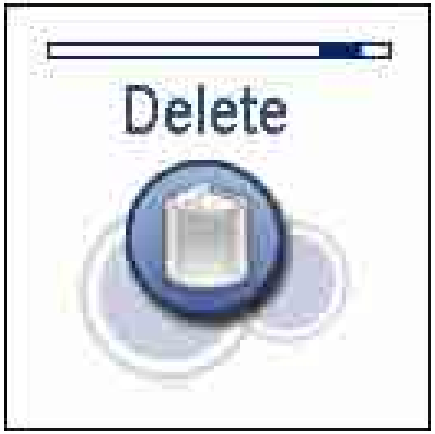


- To restore all settings of the player to factory default settings.

Deleting Files

In the Delete mode, you can delete the files and folders stored on your player without a computer.

1. Press and hold the [▶II] button to enter the main menu.
2. Use the [⏮] or [⏭] button to select **Delete** and press the [▶II] button. The file list appears on the screen.
3. Press the [⏮] or [⏭] button to navigate between files or folder.
4. To delete a file, select the file and press the [▶II] or [⏻/■] button. To delete a folder, select the folder and press the [⏻/■] button. The Delete menu appears on the screen.
5. Use the [⏮] or [⏭] button to select **Yes** (continue delete) or **No** (cancel delete), and press the [▶II] button to start deleting the files or exit without deleting.



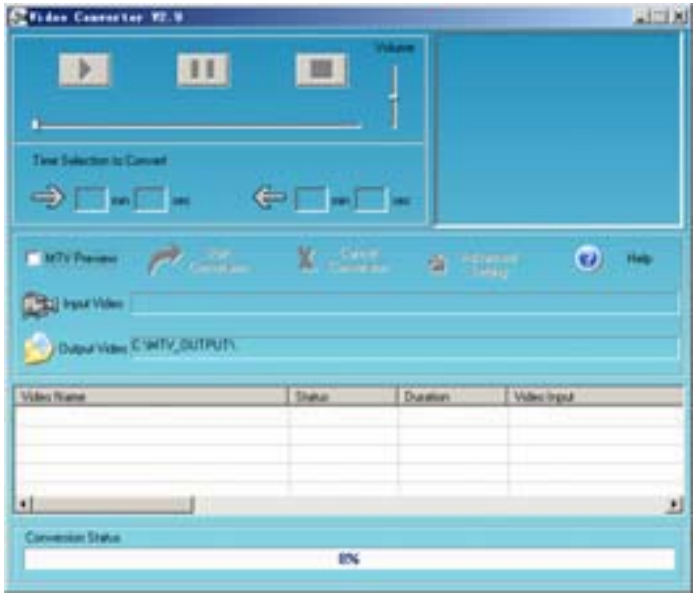
About

In the About mode, you can check and review the firmware version, total memory and free memory of the player.

1. Press and hold the [▶II] button to enter the main menu.
2. Use the [⏮] or [⏭] button to select **About** and press the [▶II] button.
   The firmware version, total/free memory of the player is displayed on the screen.
3. Press any button to exit.

Converting Video to MTV Format

This player supports the playback of videos in MTV format. Other formats (e.g. *.mpg, *.rm, *.rmvb, *.wmv) must be converted to MTV format. The "MTV Video Converter" is supplied on the CD to enable you to convert the other formats to MTV format.



1. Insert the provided CD to the CD-ROM drive of your computer.
2. Click on " **Video Converter**" and follow the instructions to download the converter to your desktop.
3. Double click on located on your desktop to open the video converter .
4. Click on **Input Video,** and search for videos on your computer.
5. Double click on the video you would like to convert.
6. Click on **Advanced Settings**, and select 128x128 as the Output Frame Size.
7. Click on **Output Video** to select the destination for the converted video. You can send it directly to your player by selecting **"Slick MP3"**, and clicking **OK**, or the default setting will save the video to the MTV output folder on your computer.

- *To get the best resolution and make your video playable on the player, you must select 128*128 or less in the Output Frame Size box (Advanced Setting), and select MTV in the Output Format box.*

Troubleshooting

If you have problems while operating your player, please check the points below before sending it to the service center.

Can not power on

- The battery may be exhausted. Please recharge the battery.

Files can not be downloaded

- Check if the driver is installed correctly in the computer.
- Check the connection between the player and PC.

No sound from the earphones

- Please ensure the volume is turned up, and the earphones are properly connected.
- Check if the format of music file is supported by the player.

Recording can not be done

- Check if there is enough memory and battery capacity.

Display is in the wrong language

- Please ensure you selected the correct language from the Settings menu.

The buttons do not work

- Check the **HOLD** switch, located on the side of the player. Make sure it is not in the lock position.
- Press the reset hole with a metal pin to re-initialize the system of the player.

Note: If you attempt to transfer a file such as music, pictures,or video, and you see the message "The disk is write-protected", you must check the HOLD button located on the left side of your player and make sure it is not in the Hold/Lock position.

Specifications

Audio Format	MP3/WMA	Size	74.5*41*14 mm
Photo Format	JPEG/BMP	weight	＜40g (without accessories)
Video Format	MTV	Frequency response	20Hz~20KHz
MP3 bit Rate	32Kbps–320Kbps	Dynamic current	≤40mA (Play Mp3, backlight off)
S/N rate	≥80dB	Dynamic current	≤75mA (Play movie)
Distortion	<0.2%	Power off current	≤250uA
Power out	2*1mW(16 ohm load)	Storage condition	Humidity <90%, Normal temperature
		Working condition	Humidity <85%,-10~40℃
Battery	350mAh, up to 10 hours playback for music and 4 hours for video		
EQ	Normal//Rock/Pop/Classic/Jazz/Ultra bass/Custom EQ		

LIMITED WARRANTY

In the unlikely event that this product is defective, or does not perform properly, you may within ninety (90) days from your original date of purchase return it to the authorized service center for repair or exchange.

TO OBTAIN WARRANTY SERVICE:

- Provide proof of the date of purchase within the package (Dated bill of sale)
- Prepay all shipping costs to the authorized service center, and remember to insure your return.
- Include a return shipping address (no P.O. Boxes), a telephone contact number, and the defective unit within the package.
- Describe the defect or reason you are returning the product.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged, as a result of shipping will require you to file a claim with the carrier.

The shipping address of the authorized service center is:

Southern Telecom Inc.

ATTENTION: Returns Department

14-C 53rd Street

Brooklyn, NY 11232

Should you have any questions or problems concerning this product, please contact our customer service department at:

1-877-768-8483

Mon – Fri: 9AM – 5PM (EST)

or

via e-mail at cs@southerntelecom.com

To obtain service after the warranty period, please e-mail cs@southerntelecom.com with product information, date of purchase and nature of the problem. Customer service will reply to the e-mail with service instructions.

Warranty service not provided:

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, and unauthorized modification. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

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• This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

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